Our IDVA’S will work with complex service users to overcome barriers to enable them to access mainstream DV services. Specifically, the IDVA’s will initially ensure the safety of the service user, implementing a safety plan and reducing risk wherever possible. The IDVA will then work with the service user to stabilise, enabling them to access mainstream refuges and DV services. Finally, the IDVA’s will work with survivors, the police and the SDVC to prosecute perpetrators.

**OBJECTIVES**

- Reduce the prevelence of domestic abuse within Buckinghamshire and Milton Keynes
- Working with clients and agencies to promote self worth and confidence of clients as well as promoting security and safety.
- Increase of the number of complex clients into mainstream services by reducing barriers and establishing key pathways.

**CRITERIA**

All clients accessing the services must be 18 and living in the Buckinghamshire/Milton Keynes area. Clients must be current Domestic Abuse Victims with multiple needs such as; mental health, physical health, substance misuse, offending behaviour and history of disengagement.

**HOW WILL IT BE MANAGED?**

- SMART recieves and confirms receipt of the initial referral. The referrer will be updated on the outcome of the referral once initial assessment has been completed.
- SMART will respond to the referral within 48 hours and the IDVA will assess the client's needs whilst analysing risk and working collaboratively to form a safety plan.
- Once a client's risk has stabilised and their complexity reduce we will work with the client to transition back into mainstream services.

**HOW DO I REFER?**

Please contact the IDVA project at SMART on 07943295851 8am-7pm Monday to Friday or email a referral to idva@smartcjs.org.uk