Useful telephone numbers:
- National helpline – 0808 2000 247
- OWA (1865) 791416
- Cherwell Refuge – Banbury S&HC 01295 252421
- DVU Banbury 01295 754625/6
- Main Police Switchboard Thames Valley (Banbury etc) 0845 8505 505
- Cherwell DC Housing Dept – 01295 252535
- Northants DC Housing – Banbury Victim Support 01295
- Northants Victims Support - Benefits Agency Banbury

**VICTIM WANTS TO LEAVE**
See planning to leave in section 2

**WOMEN**

**REFUGE**
- Call refuge for victim – have telephone number for victim – refuge will want to speak to her.
- If no spaces in refuges listed – call national helpline number.
- Refuge will arrange admission. If however victim does not have money or way to get to Refuge professional will have to assist in this.
- Does she have children – if yes then S&HC children and families section have ability to give travel warrant.
- No children – adult assessment team have ability to give travel warrant.
- If the move is potentially unsafe or dangerous – contact DVU at local Police Station and discuss
- If female wants to return home before leaving to collect any belongings and offender is likely to be present contact Police main telephone number ask for control room and explain.

**LOCAL AUTHORITY**
- Contact Housing at district where victim wants to go to – see resource section – they will want to see victims at some time to make homeless application. Does have out of hours service (see S 10)
- Refer to some form of support – ie outreach or victims support.
- Compile to do list before victim leaves write it down - money –benefits -legal advice – arrange solicitors appt or give - legal helpline number -Children – does she need to inform school
- inform Police DVU that he/she is fleeing.

**FRIENDS**
- Discuss safety issues - have details of where she is staying
- Inform Police DVU if safety concerns
- Discuss – legal advice ie injunctions (see S 6)
- Support for men can be VSS

**OCCUPATION ORDER**
- Give solicitors details and assist in making an appt.
- Refer to VSS or outreach.
- May be advisable to leave area while order being applied for – see Refuge info.
- Inform DVU when returning to the area to further discuss safety.
- See full Solicitors list in S10